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Dallas, Texas 75251
(972) 392-0505
(972) 392-0615 FAX

**Congressman
Pete Sessions**

FAX



To: Michael Yeager **From:** Office of Congressman Pete Sessions
Fax: (202) 344-2152 **Pages:** 9
Phone: **Date:** 02/03/2012
Re: **CC:**

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PETE SESSIONS
32ND DISTRICT, TEXAS

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Congress of the United States
House of Representatives

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Via FAX and U.S. Mail

February 3, 2012

Mr. Michael Yeager, Assistant Commissioner
Customs and Border Protection, Office of Congressional Affairs
1300 Pennsylvania Avenue NW
Washington, D.C. 20229-0002

Dear Michael:

The enclosed correspondence was forwarded to me. Please review this information and advise me of what action can be taken by your office to be of assistance in this matter. Copy of original approval letter and subsequent letter of revocation.

Please forward your response to me at the following address:

Park Central VII
12750 Merit Drive, Suite 1434
Dallas, Texas 75251

Should you have any questions or concerns about this case, please contact (b) (6), (b) (7)(C) of my District Staff at (b) (6), (b) (7)(C)

Your consideration in this matter is appreciated.

(b) (6), (b) (7)(C)

Pete Sessions
Member of Congress

PS\fh

Helton, Flo

From: (b) (6), (b) (7)(C)
Sent: Thursday, February 02, 2012 11:05 AM
To: (b) (6), (b) (7)(C)
Subject: Global Entry System Appeal
Attachments: GOES Revocation Letter 11042011.pdf, GOES Denial Appeal PDF Ombudsman ASR 12.04.2011.doc.pdf, GOES Denial Appeal PDF Sessions ASR 12.04.2011.doc.pdf, GOES Approval Letter 06212011.pdf

Ms (b) (6), (b) (7)(C)

Per our conversation this morning attached are copies of the letter sent to Congressman Session and CBP Ombudsman on December 4, 2011 regarding the revocation of my GOES membership. I have not included the enclosures noted at the bottom of each letter but can provide them as needed. In addition I have attached a copy of my original approval letter and the revocation letter for your convenience. If you need to reach me by phone the best number is my cell phone below.

As of this date I have received no response from CBP. I am sorry to have to ask for your help again on this matter and very much appreciate your efforts on my behalf. I would appreciate an email confirmation that you received this since my original didn't get to you.

Gratefully,

(b) (6), (b) (7)(C)

Chairman
The InSource Group

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C) Office
Mobile
Fax

(b) (6), (b) (7)(C)

<http://www.insourcegroup.com>



(b) (6), (b) (7)(C)

December 4, 2011
The Honorable Pete Sessions
Member of Congress
Park Central VII
12750 Merit Drive
Suite 1434
Dallas, TX 75251-1229

Dear Congressman Sessions:

In May 2011 your office contacted the appropriate officials at Customs and Border Patrol on my behalf. My application for membership in the Global Online Entry System (GOES) was originally denied and after many attempts at clarification CBP could not give me any information to support their reason for denial. Your involvement caused them to reopen the issue and I was accepted in to the program June 21, 2011. Even though I had been accepted and my passport documented and my photo and fingerprints entered in to their system, I was never able to clear Immigration using the kiosk. On November 4, 2011 I contacted Supervisor Kurt Gomes with CBP at DFW and was told that I was close to being expelled from the program and within four hours of my inquiry my program participation was revoked.

Unfortunately I need your help again. Enclosed is my most recent appeal letter to CBP dated December 4, 2011 and some of their previous correspondence to me. I would appreciate the assistance of your office in getting me a fair and accurate hearing in this matter. Naturally I hope that upon further consideration this revocation will be overturned. But if that is not the outcome I want to know "exactly and specifically" why.

Thanks once again for any help you can give me.

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Enc.

(b) (6), (b) (7)(C)

Page 2

CBP Trusted Traveler Ombudsman
U.S. Customs and Border Protection
December 4, 2011

Therefore, I ask that my membership in Global Entry be reinstated or that the "specific" reason for the denial be explained to me. I cannot imagine what could have happened between June, 2011 and November, 2011 that would cause my membership to be revoked.

Your help in this matter will be appreciated. Please do not hesitate to contact me if you need any additional information. You may call, email or write to me at the contact information listed below and I will also continue checking the status of my GOES account online. I look forward to hearing from you.

(b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Cc: The Honorable Pete Sessions

Encl:

Exhibit 1: GOES Approval Letter dated June 21, 2011

Exhibit 2: CPB GOES Revocation Letter dated November 4, 2011

Exhibit 3: CPB GOES Application Denial Letter dated August 17, 2010

Exhibit 4: Raab Appeal to Ombudsman Letter Dated September 1, 2010 including
Order of Dismissal dated June 19, 1998 and
Certified Letter from the Miami-Dade Clerk of Courts dated May 20, 2010

Exhibit 5: CPB Ombudsman Response Letter Dated September 16, 2010

Exhibit 6: Raab request to CPB for records under the FOIA dated September 27, 2010

Exhibit 7: CPB Reply with FOIA documents dated December 29, 2010

Exhibit 8: Raab letter to Honorable Pete Sessions dated May 13, 2011

(b) (6), (b) (7)(C)

December 4, 2011

CBP Trusted Traveler Ombudsman
U.S. Customs and Border Protection
PO Box 946
Williston, VT 05495

RE: GOES Program Membership (b) (6), (b) (7)(C)

Gentlemen:

On June 21, 2011, I was approved for membership in the Global Entry Trusted Traveler Program. I visited the CPB office at DFW Airport, had my fingerprints taken and the Global Entry sticker was placed in my passport. A copy of my approval letter dated June 21, 2011 is enclosed as Exhibit 1.

Subsequently, I tried to use the Global Entry kiosk at DFW several times. Each time, I was directed to see a CPB agent. Each time they told me there was some sort of "problem" with my account and finally on reentry from the UK on October 24, 2011 they said I should see Supervisor Gomes at the office at DFW Airport.

I eventually connected with Supervisor (b) (6), (b) (7)(C). He told me that it looked like I was about to be "kicked out" of the program but that he would check into it. A little later that same day, November 4, 2011, I received notification that my participation in Global Entry was revoked (letter dated November 4, 2011 enclosed as Exhibit 2). Supervisor Gomes said he could give me no indication as to why my participation was revoked and advised me to contact you.

My original application for membership in Global Entry was initially denied in a letter dated August 17, 2010, enclosed as Exhibit 3. In a letter to your office dated September 1, 2010 enclosed as Exhibit 4, I rebutted the conclusions reached and supplying supporting documents. I then received a letter from your office dated September 16, 2010 enclosed as Exhibit 5 stating program eligibility requirements but no specifics to my denial. None of the stated disqualifiers apply in my background.

On September 27, 2010, I then requested your office provide me, under the Freedom of Information Act, information as to the specific reason for the denial (letter dated September 27, 2010 enclosed as Exhibit 6). The information sent to me included only a letter dated December 29, 2010 and copies of some reentry records enclosed as Exhibit 7. On May 13, 2010, I finally appealed to Congressman Pete Session's office (letter dated May 13, 2010 enclosed as Exhibit 8). I was subsequently was approved and accepted into the program on June 21, 2011 (see Exhibit 1).

Now, my membership was revoked on November 4, 2011 with no explanation and more importantly, no reason. Nothing in my life has changed.

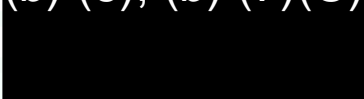
I was quite persistent in appealing the initial denial, since I believed the denial of my application was incorrect. I intend to be just as persistent in appealing this spontaneous revocation because there is no cause or reason for it.

Print

Nov 4, 2011

DALLAS/FORT WORTH INTERNATIONAL AIRPORT
Terminal D, International Arrivals 2333
DFW Airport, TX 75261
US

(b) (6), (b) (7)(C)



RE: Your Global Entry Program Membership (b) (6), (b) (7)(C)

Dear (b) (6), (b) (7)(C)

Thank you for your participation in the Global Entry program of U.S. Customs and Border Protection.

Global Entry is a voluntary program available to travelers that pass a comprehensive background investigation. Applicants found to be ineligible for Global Entry participation may still be permitted to enter into the United States although they will not be permitted to use the Global Entry dedicated lanes.

We regret to inform you that your membership in Global Entry has been revoked for the following reason:

Does not meet program strict standards for membership.

If you believe the decision was based upon inaccurate information, you may contact the local trusted traveler Enrollment Center to schedule an appointment to speak with a supervisor. A list of locations can be found at: www.cbp.gov/xp/cgov/travel/trusted_traveler/

If necessary, you may also write to the CBP Trusted Traveler Ombudsman at:

U.S. Customs and Border Protection
PO Box 946
Williston, VT 05495
Attention: CBP Ombudsman

The review by either the Enrollment Center or the Ombudsman will be based on the information provided by you and should include any information to further clarify a record, explain an incident or arrest, or show the disposition of criminal charges. Please remember that the following circumstances may make you ineligible for participation:

1300 Pennsylvania Avenue NW
Washington, DC 20229



**U.S. Customs and
Border Protection**

JUL 1 2011

The Honorable Pete Sessions
U.S. House of Representatives
Park Central VII
12750 Merit Drive, Suite 1434
Dallas, TX 75251

Dear Representative Sessions:

Thank you for your May 13, 2011 correspondence on behalf of your constituent, Mr. (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) to U.S. Customs and Border Protection (CBP), regarding his denial from participating in the Global Entry program.

Global Entry is a voluntary program available to persons who pass a comprehensive background check and have no derogatory criminal history. Applicants may not qualify for participation in the Global Entry program if any of the following conditions are applicable:

- provide false or incomplete information on the application;
- have been convicted of any criminal offense or have pending criminal charges to include outstanding warrants;
- are in violation of any Customs, Immigration, or Agriculture regulations or laws in any country;
- are subjects of an investigation by any Federal, state, or local law enforcement agency;
- are inadmissible to the United States under Immigration regulation, including applicants with approved waivers of inadmissibility or parole documentation; or
- cannot satisfy CBP of their low-risk status or meet other program requirements.

A review of CBP records found Mr. Raab to be eligible to participate in the Global Entry program. He can now log onto his GOES account at <https://goes-app.cbp.dhs.gov/> and schedule an interview at the nearest enrollment center.

I appreciate your interest in U.S. Customs and Border Protection. If we may offer further assistance, please contact me at (202) 344-1760.

Sincerely,

(b) (6), (b) (7)(C)

Michael J. Yeager *for*
Assistant Commissioner
Office of Congressional Affairs

PETE SESSIONS
32ND DISTRICT, TEXAS

COMMITTEE ON RULES

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Congress of the United States
House of Representatives

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Via FAX and U.S. Mail

February 3, 2012

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Customs and Border Protection, Office of Congressional Affairs
1300 Pennsylvania Avenue NW
Washington, D.C. 20229-0002

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Your consideration in this matter is appreciated.

(b) (6), (b) (7)(C)

Pete Sessions
Member of Congress

PS\fh